

November 1999 Memo

DATE: NOVEMBER 12, 1999
TO: ODYSSEY 2000® REGISTERED RIDERS & STAFF
FROM: TIM KNEELAND & ASSOCIATES, INC.
RE: GETTING CLOSE

Karen-Ann and I are in Geneva (Genève), Switzerland

TK&A IS IN THE THROWS OF WRAPPING UP THE FINAL DAYS OF THE EUROPEAN STAGES OF ODYSSEY. WE ARE WRITING THIS MEMO IN GENEVA, SWITZERLAND, WHERE WE ARE NOT IMMUNE FROM THE INCREASING PRESSURE OF ODYSSEY'S KICK-OFF, JUST A FEW SHORT WEEKS AWAY. THANKS FOR HANGING IN THERE AND WORKING WITH US BY RETURNING WHAT WE NEED ASAP.

It's so close, why isn't TK&A providing more information?

WE CAN CERTAINLY UNDERSTAND WHY YOU MIGHT LIKE A STEADY FLOW OF INFORMATION FROM TK&A AT THIS TIME. HOWEVER, WE ARE AS FLAT OUT AS POSSIBLE PREPARING THE FINAL DETAILS OF ODYSSEY'S ITINERARY. WE APOLOGIZE FOR NOT BEING ABLE TO PREPARE MORE MEMOS, ETC., BUT WE SIMPLY DON'T HAVE THE TIME.

Hopefully, you have your bike by now.

UNFORTUNATELY, RALEIGH WAS NOT ABLE TO SHIP THE BIKES WHEN THEY PROJECTED TWO WEEKS AGO. WE UNDERSTAND ALL THE BIKES HAVE ALREADY BEEN SHIPPED TO A "LOCAL" RALEIGH DEALER. EACH DEALER IS SUPPOSED TO CALL YOU WHEN THEY ARE READY FOR YOU TO PICK THE BIKES UP. WE HOPE BY THE TIME YOU READ THIS MOST OF YOU HAVE ALREADY BEEN CONTACTED BY YOUR RESPECTIVE DEALER.

IF YOU HAVEN'T BEEN CONTACTED BY NOVEMBER 17, PLEASE CALL OUR OFFICE AT 1-800-433-0528 OR 206-322-4102 AND WE WILL HELP YOU TRACK IT DOWN.

Bike appearance

PLEASE LEAVE THE BIKE RELATIVELY UNCHANGED. IT'S OKAY TO ADD A MIRROR, COMPUTER, SEAT AND YOUR DESIRED PEDALS. HOWEVER, WAIT UNTIL AFTER THE PARADE TO PUT ON FENDERS, SPOKEY DOKEYS, ETC. REMEMBER, THE REASON FOR SUPPLYING THE BIKE IN THE FIRST PLACE IS TO MAKE SURE WE CAN KEEP YOU UP AND RUNNING DURING ALL OF ODYSSEY. SO, DON'T PLAN CHANGES TO YOUR GEARING, WHEELS, PAINT, ETC. THANKS.

Jerseys

WE ARE PLEASED TO HAVE SELECTED LOUIS GARNEAU AS THE MANUFACTURER OF OUR ODYSSEY SHORTS, ROSE PARADE JERSEY AND ODYSSEY JERSEY. AS MANY OF YOU KNOW, LOUIS GARNEAU (WWW.LOUISGARNEAU.COM) PRODUCES HIGH QUALITY CLOTHING, ETC. INCLUDED WITH THIS MAILING ARE COLOR REPRODUCTIONS OF THE NEW ODYSSEY JERSEY (MIGHT STILL CHANGE A LITTLE). WE HAVE PASSED ON THE GREAT PRICES TO YOU SO THAT YOU CAN HAVE A QUALITY ODYSSEY WARDROBE WITHOUT THE NORMAL HIGH PRICES.

EACH PARTICIPANT WILL RECEIVE ONE ODYSSEY ROSE PARADE JERSEY AND ONE PAIR OF ODYSSEY SHORTS. IF YOU'D LIKE TO PURCHASE ONE OR MORE OFFICIAL ODYSSEY JERSEYS (\$56.50) AND/OR ANOTHER PAIR OF ODYSSEY SHORTS (\$48.50), PLEASE CALL, FAX OR EMAIL OUR OFFICE BY NEXT WEEK WITH YOUR CREDIT CARD NUMBER AND ORDER FORM. (WE HAVE TO PLACE THE ORDER ON TUESDAY, NOVEMBER 16TH, SO THE QUICKER YOU GET BACK TO US, THE BETTER OUR GUESTIMATION ON SIZES.) WE WILL ADD TAXES AND SHIPPING CHARGES. NOTE: SIZES MUST BE SPECIFIED AS PER THE ORDER FORM ENCLOSED. WE HAVE INCLUDED A LOUIS GARNEAU SIZE CHART TO ASSIST YOU IN SELECTING THE BEST FIT.

Helmets

IF YOU ARE INTERESTED IN PURCHASING A LOUIS GARNEAU ODYSSEY HELMET, SEND US YOUR CREDIT CARD PAYMENT INFO VIA EMAIL, FAX OR PHONE AND HELMET SIZE AS PER ORDER FORM. DON'T FORGET TO DETERMINE THE CORRECT SIZE BY MEASURING THE CIRCUMFERENCE OF YOUR HEAD, JUST ABOVE YOUR EYEBROW RIDGE. WE WILL SHIP THEM TO YOU BEFORE THE RIDE BEGINS. WE WILL BE PLACING THE ORDER BY THE END OF NEXT WEEK. DON'T FORGET IF YOU DON'T BUY THE HELMET PLEASE ORDER THE ODYSSEY HELMET COVER,

Nifty sizing chart

USE THE FOLLOWING CHART TO HELP YOU DETERMINE THE CORRECT SIZE FOR ORDERING YOUR LOUIS GARNEAU JERSEY AND HELMET:

Women's Jersey

Size:	<u>S</u>	<u>M</u>	<u>L</u>	<u>XL</u>
Chest:	32	34	36	38
Waist:	26	27	29	30
Hips:	35	37	39	41

Men's Jersey

Size:	<u>XS</u>	<u>S</u>	<u>M</u>	<u>L</u>	<u>XL</u>	<u>XXL</u>	<u>XXXL</u>
Chest:	34	36	38	40	42	44	48
Waist:	28	30	32	34	36	38	40
Hips:	34	36	38	40	42	44	46

Helmets

Size:	<u>S</u>	<u>M</u>	<u>L</u>	<u>XL</u>
Hat size:	6 3/4 - 7	7 - 7 1/4	7 1/4 - 7 5/8	Please phone
Inches:	21 1/4- 22	22 - 22 3/4	22 3/4 - 24	office for
Cm:	54 - 56	56 - 58	58 - 61	info.

Rider list

ENCLOSED IS AN UPDATED CONFIDENTIAL ODYSSEY RIDER LIST FOR YOUR PERSONAL USE.

Odyssey 2000® Arrival Form

PLEASE COMPLETE AND RETURN THE ENCLOSED *ODYSSEY 2000® ARRIVAL FORM* BY NOVEMBER 25, 1999. THIS WILL ENABLE HILTON AND TK&A TO MAKE THE HOTEL CHECK-IN PROCESS AS PAINLESS AND EFFICIENT AS POSSIBLE. THANKS.

Visas

STILL NOTHING TO WORRY ABOUT. WE THINK RUSSIA, CHINA AND VIETNAM WILL WORK WITH US TO MAKE GETTING VISAS INTO THEIR RESPECTIVE COUNTRIES AS EASY AS POSSIBLE. STAY TUNED.

Loading gear truck

ONE RIDER SUGGESTED THE STAFF SHOULD LOAD AND UNLOAD THE GEAR TRUCK WHEN WE ARE USING RYDER TYPE TRUCKS. NOT! EACH PERSON WILL LOAD HIS OR HER OWN BAGS INTO THE TRUCK EACH MORNING AND THE GROUP UNLOADS THE TRUCK, USUALLY WHEN A COUPLE OF DOZEN RIDERS GET INTO CAMP.

Massage

TK&A WILL BE PROVIDING A CERTAIN NUMBER OF FREE MESSAGES FOR EACH RIDER DURING ODYSSEY. ADDITIONAL MESSAGES CAN BE PURCHASED FROM THE ODYSSEY OFFICE.

Other Odyssey items on horizon

WATCH FOR INFORMATION ON PINS, BALL CAPS, FLEECE JACKETS, ETC. IN FUTURE MEMOS.

Next memo

IN A COUPLE OF WEEKS, WE WILL MAIL OUT THE FINAL COPY OF OUR RIDER CONTRACT. NO SIGNIFICANT CHANGES OR SURPRISES FROM WHAT YOU RECEIVED LATE LAST YEAR.

WE WILL ALSO INCLUDE THE LATEST DAY-TO-DAY ITINERARY AND A CHECKLIST OF WHAT WE FEEL YOU SHOULD BRING ON ODYSSEY.

Mail Stops

WE WILL BE SENDING OUT THE FIRST 2 STAGES OF MAILING STOPS IN DECEMBER. THESE LISTS ARE FOR FAMILIES AND FRIENDS AND NOT FOR THE PUBLIC. DO NOT PUT THE MAIL STOPS ON THE WEB.

Questions?

PLEASE GIVE US A CALL, EMAIL OR FAX.

ODYSSEY 2000® IS A DREAM COME TRUE AND WILL BE A BLAST.....GUARANTEED!

ENCLOSURES:

ODYSSEY 2000® ORDER FORM & PICTURE OF JERSEY
ODYSSEY 2000® ARRIVAL FORM
ODYSSEY RIDER LIST
CERTIFICATE OF INSURANCE