

November 30, 1999 Memo

DATE: NOVEMBER 30, 1999
TO: ODYSSEY 2000® REGISTERED RIDERS & STAFF
FROM: TIM KNEELAND & ASSOCIATES, INC.
RE: GETTING CLOSE

Karen-Ann and I just got back

WHAT A TRIP! WE HAVE JUST COMPLETED THE ENTIRE EUROPEAN LEG OF ODYSSEY. I'VE BEEN GONE FOR OVER TWO MONTHS AND LEAVE FOR ASIA AND THE SOUTH PACIFIC LATER THIS WEEK. THESE TRIPS ARE TAKING A LITTLE LONGER THAN HOPED, BUT ARE EXTREMELY PRODUCTIVE AND VERY REWARDING.

Final month

ALL OF US AT TK&A ARE EXTREMELY EXCITED ABOUT SPENDING THE NEXT YEAR OF OUR LIVES DELIVERING THE BEST BICYCLING EXPERIENCE IN HISTORY. AS EACH OF US FINISHES THE FINAL DETAILS NECESSARY TO PREPARE OUR COMPLEX LIVES TO BE OUT OF THE MAINSTREAM FOR THE ENTIRE YEAR OF 2000, IT MIGHT BE WORTH A MOMENT TO REFLECT ON THE WONDERFUL OPPORTUNITY AHEAD. WHERE ELSE IN LIFE CAN YOU TRAVEL FOR AN ENTIRE YEAR AND NOT WORRY ABOUT GOING TO WORK, WHERE YOU WILL BE STAYING FOR THE EVENING, WHERE DINNER AND BREAKFAST WILL COME FROM, NOT HAVING TO MAKE PERSONAL TRAVEL ARRANGEMENTS AND TRANSPORTING YOUR GEAR FROM PLACE TO PLACE? WHEN ELSE CAN YOU EAT TO YOUR HEART'S CONTENT AND STILL GET FITTER WITH EVERY PASSING STROKE? HOW OFTEN HAVE YOU BEEN ABLE TO IMMERSE YOURSELF IN THE PEOPLE AND CULTURES OF 45 COUNTRIES ON SIX CONTINENTS? HOW OFTEN CAN YOU ENJOY THE COMPANY OF PEOPLE AS ENTHUSED ABOUT WHAT YOU ARE DOING AS YOU ARE? WHERE ELSE CAN YOU MAKE SOME OF THE BEST FRIENDS OF YOUR LIFE? BUILD MEMORIES AND EARN BRAGGIN' RIGHTS TO BEAT ALL MEMORIES AND BRAGGIN' RIGHTS.

TK&A'S VISION, RESOURCES, SKILL AND ABILITY IS PROVIDING THIS OPPORTUNITY FOR YOU. HOWEVER, YOU ARE THE ONES WITH ENOUGH INSIGHT, COURAGE AND ADVENTURE TO TAKE ADVANTAGE OF SUCH A UNIQUE SITUATION. TK&A WILL DO EVERYTHING WE CAN TO HOLD UP ITS END OF THE BARGAIN, AND WE HOPE YOU WILL DO THE SAME.

IF YOU ARE ONE OF THE HANDFUL OF HEAVY COMPLAINERS, EITHER PUT ODYSSEY IN PERSPECTIVE OR CONSIDER DOING SOMETHING MORE PERSONALLY ENJOYABLE NEXT YEAR. ODYSSEY IS AN EXTREMELY POSITIVE EXPERIENCE AND YOU SHOULD BE AS EXCITED NOW AS YOU HAVE EVER BEEN ABOUT ANYTHING IN YOUR LIFE.

Final details coming together

IN OUR RECENT TRAVELS ARRANGING THE FINAL ROUTE AND OVERNIGHT COMMUNITY LOCATIONS, WE HAVE LITERALLY MET HUNDREDS OF WONDERFUL PEOPLE, FOUND INCREDIBLY SCENIC AREAS OF THE WORLD TO EXPLORE, DESIGNED SOME FANTASTIC CYCLING ROUTES, WRITTEN SOME VERY DETAILED DRGS, UNCOVERED SOME GREAT OVERNIGHT ACCOMMODATIONS, ARRANGED FOR SOME VERY UNIQUE FOOD PROVIDERS, AND HAVE ROUTED ODYSSEY THROUGH OR NEAR MANY OF THE WORLD'S GREATEST CITIES; PARIS, LONDON, ST PETERSBURG, WASHINGTON DC, NEW YORK CITY, MONTREAL, QUÉBEC CITY, LOS ANGELES, CAPE TOWN, ATHENS, ROME, FLORENCE, MONTE CARLO,

BARCELONA, SEVILLE, GRANADA, LISBON, OSLO (ONE OF THE TOUGHEST CITIES FOR CARS, BUT BEST FOR BIKES AND PEDESTRIANS), COPENHAGEN, STOCKHOLM, BERLIN (CLOSE TO THE IRON CURTAIN ZONE), DRESDIN, PRAGUE, MUNICH, GENEVA (WHERE WE SPEND TWO NIGHTS IN THE "CITY OF REFUGEES" BOMB SHELTERS), AMSTERDAM, SYDNEY, TOKYO, HONG KONG, SINGAPORE, AUCKLAND AND KONA. WE ALSO PEDAL BY THE INTERNATIONAL OLYMPIC COMMITTEE HDQTRS AND THEN, IN A COUPLE OF KMS, THE OLYMPIC MUSEUM ON LAKE LÉHMAN IN SWITZERLAND.

IN ADDITION TO FINALIZING ACTUAL ROUTE DETAILS, TK&A HAS WORKED CLOSELY WITH THE PASADENA TOURNAMENT OF ROSES TO CREATE A SPECTACULAR BEGINNING AND END TO ODYSSEY 2000®. WE HAVE WORKED LONG AND HARD TO DESIGN AND DEVELOP PORTABLE "HOT" SHOWERS, SINKS, GEAR TRAILERS, SCANNING TECHNIQUES, EMERGENCY COMMUNICATIONS AND OTHER SYSTEMS TO MAKE OUR TRAVELS MORE COMFORTABLE AND EFFICIENT. KAREN-ANN HAS WORKED TIRELESSLY TO WEED THROUGH THE HUNDREDS OF VOLUNTEER APPLICATION FORMS TO SELECT AN OUTSTANDING STAFF TO HELP MAKE OUR WORLD TOUR AN INCREDIBLE SUCCESS.

OUR OFFICE CONTINUES TO WORK EXTREMELY HARD TO ANSWER QUESTIONS, TROUBLESHOOT AND PREPARE THE NECESSARY DETAILS TO MAKE ODYSSEY A REALITY. AS WE SPEAK, THE TRANSPORTATION DETAILS ARE BEING EXPLORED AND NAILED DOWN WITH AIRLINES AND CHARTER COMPANIES TO MAKE OUR INTERCONTINENTAL TRIPS AS PAINLESS AS POSSIBLE. WE ARE WORKING WITH VARIOUS GOVERNMENTS TO HELP SMOOTH THE WAY ALONG ODYSSEY'S ROUTES. NEEDLESS TO SAY, WE ARE SWAMPED WITH DETAILS.

FOR THOSE CONCERNED ABOUT ODYSSEY RUNNING OUT OF TIME, LET'S KEEP THE TIMING IN PERSPECTIVE. THOUGH LOS ANGELES IS LESS THAN ONE MONTH AWAY, WE STILL HAVE 2-1/2 MONTHS BEFORE REACHING SOUTH AFRICA, 6-1/2 MONTHS BEFORE ARRIVING BACK IN THE STATES IN DC, 11-1/2 MONTHS BEFORE STEPPING OUT OF A PLANE IN CHINA AND OVER A YEAR BEFORE PEDALING CROSS-COUNTRY IN NEW ZEALAND. AS YOU CAN SEE, THERE IS STILL A FAIR BIT OF TIME BEFORE MOST OF ODYSSEY HAPPENS!

Final route design

WHAT AN INCREDIBLE EXPERIENCE THIS PROCESS HAS BEEN AND CONTINUES TO BE. HOWEVER, AT TIMES THE SELECTION OF THE FINAL ROUTE CAN BE VERY FRUSTRATING AND TIME CONSUMING, PARTICULARLY SINCE WE ARE USUALLY HEADING CROSS-COUNTRY TO REACH A NEIGHBORING NATION. UNFORTUNATELY, GUIDEBOOKS AND BIKE ROUTE MAPS USUALLY HAVE LITTLE VALUE.

ONCE WE ARRIVE IN A REGION, WE TRY TO AUGMENT OUR EXISTING MAP COLLECTION WITH MORE DETAILED LOCAL MAPS. SERVICE STATIONS AND LARGER BOOK STORES ARE USUALLY THE BEST OUTLETS. THE MOST USEFUL SCALES ARE 1:100,000 OR 1:200,000 (1:64,000 MEANS 1" ON THE MAP EQUALS 64,000 INCHES-ABOUT 1 MILE-ON THE GROUND, OR 1 CM ON THE MAP EQUALS 64,000 CM ON THE GROUND, ETC). ARMED WITH THESE NEW RESOURCES, WE HIGHLIGHT OUR EXPECTED ROUTE IN YELLOW AND BEGIN THE PROCESS OF DRIVING AND DOCUMENTING THE EXACT ROUTE ODYSSEY WILL FOLLOW. THANKFULLY, OUR LAST FIVE YEARS OF TRAVEL HAVE GIVEN US THE BASIC PLAN FOR CROSSING EACH COUNTRY.

IN MANY PARTS OF THE WORLD, ESPECIALLY IN EUROPE AND THE USA, WE HAVE FOUND SOME INCREDIBLY SCENIC SECONDARY AND SMALL BACKROADS. SOME OF THE "LANES" WE USE IN ENGLAND, FOR INSTANCE, ARE ONLY WIDE ENOUGH FOR ONE MOTORIZED VEHICLE, BUT SUPERB FOR CYCLING. THE BIGGEST CHALLENGE HAS BEEN TO CONNECT THIS NETWORK OF SECONDARY ROADS WHILE STILL TRAVELING IN ONE BASIC DIRECTION. THOUGH THIS HAS TAKEN MORE TIME THAN INITIALLY HOPED, IT HAS RESULTED IN SOME FANTASTIC ROUTES.

Odyssey is an inaugural event

ONE OF THE MOST EXCITING ELEMENTS OF ODYSSEY IS THAT YOU WILL BE THE FIRST PEOPLE IN HISTORY TO DO ODYSSEY. MOST TRAVELING ADVENTURERS ENJOY THE UNIQUE CHARACTER (MOSTLY THE UNKNOWN) OF ANY INAUGURAL EVENT, PARTICULARLY ONE AS ENORMOUS AS ODYSSEY 2000®.

IN 1987, TK&A WENT THROUGH A "LESSER" ODYSSEY WHEN IT CREATED AND PRODUCED THE TRANSAMERICA BICYCLE TREK FOR THE AMERICAN LUNG ASSOCIATION. WE HAD 196 PEOPLE

PEDAL 3200 MILES ACROSS THE UNITED STATES FROM SEATTLE TO ATLANTIC CITY ON THIS 46 DAY ADVENTURE. PRIOR TO THIS, TK&A HAD PLENTY OF EXPERIENCE RUNNING DOZENS OF SHORTER (3 TO 7 DAY) EVENTS AND EVEN A ONE DAY EVENT FOR 3200 PEOPLE, BUT NONE AS LONG OR COMPLEX.

AS ALWAYS, MANY PEOPLE, INCLUDING MANY LOCAL ASSOCIATION MANAGERS, FELT IT WAS IMPOSSIBLE TO PULL SUCH A FEAT OFF. SINCE TK&A NEVER FELT THIS WAY, WE JUST DID IT, ONE DAY AT A TIME UNTIL WE REACHED THE EAST COAST. FROM THIS "INAUGURAL" EXPERIENCE, WE LEARNED WHAT AND HOW TO ADDRESS THE BASIC HUMAN NEEDS OF A TRAVELING COMMUNITY. WE ALSO LEARNED THAT THOSE PARTICIPANTS WHO REMAINED FLEXIBLE AND KEPT A POSITIVE MENTAL ATTITUDE HAD THE BEST EXPERIENCE AND WERE THE MOST FUN TO BE AROUND. THANKFULLY, MOST OF THE TREKKERS IN 1987 HAD A GREAT TIME AND CHERISH THE EXPERIENCE.

THEN, IN 1988, WE HAD 300 PEOPLE ON TRANSAMERICA AND SOLVED MANY OF OUR '87 CHALLENGES. TO SOLVE SEVERAL TECHNICAL PROBLEMS, WE FOUND AND HIRED OK'S CASCADE PORTABLE SHOWER TRUCKS (THIS IS HOW THEY FIRST BECAME INVOLVED IN CYCLING EVENTS). WE ALSO USED MUCH BETTER MATERIALS AND PROCESSES TO BETTER PREPARE OUR VENDORS FOR FEEDING AN INCREDIBLY HUNGRY GROUP OF ATHLETES. EVEN THOUGH WE HAD DRAMATICALLY IMPROVED THE TECHNICAL ASPECTS OF A COMPLEX JOURNEY, WE FOUND "PEOPLE CHALLENGES" TO BE MUCH WORSE THEN THE YEAR BEFORE.

SO, IN 1989, WE WORKED HARD TO ALIGN EVERYONE'S EXPECTATIONS ABOUT TRAVELING ACROSS AMERICA ON A BIKE. WE INVESTED A GOOD DEAL OF ENERGY TRYING TO MAKE SURE EVERYONE TRULY UNDERSTOOD WHAT TK&A AND THE ALA WERE IN A POSITION TO DELIVER (AND NOT DELIVER) DURING THE SEVEN WEEK RIDE. WE WERE QUITE SUCCESSFUL. BASED ON ALL THE FEEDBACK WE RECEIVED DURING AND AFTER THE 1989 TREK, IT WAS A GREAT RIDE.

Odyssey expectations

THOUGH THIS HAS BEEN APPROACHED SEVERAL TIMES IN PREVIOUS MEMOS AND THE RIDER HANDBOOK, IT IS WORTH ANOTHER VISIT AS ODYSSEY APPROACHES. WE KNOW A FEW PEOPLE, SOME VERY LOUDLY, WOULD ALREADY LIKE TK&A TO PROVIDE ADDITIONAL SERVICES DURING ODYSSEY. AS YOU CAN IMAGINE, THOUGH, WE WILL HAVE OUR HANDS FULL TAKING CARE OF THE BASICS FOR 270 PEOPLE.

TK&A HAS TAKEN EVERYTHING IT HAS LEARNED SINCE 1980 AND INCORPORATED IT INTO ODYSSEY 2000[®]. THOUGH WE CAN'T PROMISE PERFECT WEATHER, WIDE SHOULDERS, NO TRAFFIC, FIRST CLASS TRAVEL, NO FLATS AND ONLY TAILWINDS, WE WILL DO OUR BEST TO PROVIDE THE DAILY NEEDS PROMISED IN THE RECRUITMENT MATERIAL FROM THE BEGINNING. HERE IS WHAT YOU CAN EXPECT:

- ALL SCHEDULED TRANSPORTATION ONCE THE TRIP LEAVES LOS ANGELES, CALIFORNIA.
- DINNERS AND BREAKFASTS.
- OVERNIGHT FACILITIES (40% BEDS/60% CAMPING).
- AMENITIES SUCH AS SHOWERS, POTABLE WATER WHEN NONE IS AVAILABLE, TOILETS AND MESSAGES.
- DAILY ROUTE GUIDES (DRGs).
- GEAR TRANSPORTATION.
- ONE ODYSSEY 2000[®] BIKE UNLESS BRINGING A TANDEM BY PRE-ARRANGEMENT.
- STAFFED, PROFESSIONAL TRAVELING BIKE SHOP.
- MEDICAL STAFF AND EMERGENCY FIRST-AID SUPPORT.
- PERSONAL COUNSELING TO HELP RIDERS PREPARE FOR THE ODYSSEY 2000[®].
- A COMPLETE HANDBOOK WITH TIPS ON TRAINING, WORLD TRAVEL TECHNIQUES, TRIP. PREPARATION, CLOTHING, EQUIPMENT, CAMPING AND HEALTH.
- A STOP NEAR SYDNEY, AUSTRALIA DURING THE OLYMPICS.
- AN UNDERSTANDING AND SUPPORTIVE STAFF MADE UP OF TK&A EMPLOYEES AND VOLUNTEERS.
- LEADERSHIP BY NORTH AMERICA'S MOST EXPERIENCED TEAM OF LONG DISTANCE BICYCLING EVENT CREATORS AND MANAGERS.

- TK&A'S FIRM COMMITMENT TO MAKE ODYSSEY 2000® THE BEST EXPERIENCE POSSIBLE FOR EVERY RIDER, STAFF, VENDOR AND PERSON WITH WHOM ODYSSEY COMES IN CONTACT.
- THE GREATEST ADVENTURE AND MOST REWARDING YEAR OF YOUR LIFE.

TK&A WILL, OF COURSE, HELP FOLKS WITH THE UNEXPECTED PROBLEMS THEY FACE AND LISTEN TO YOUR ISSUES. HOWEVER, IT'S NOT REALISTIC TO EXPECT TK&A OR ITS STAFF TO TAKE RESPONSIBILITY FOR SOLVING INDIVIDUAL, PERSONAL ISSUES. OR FOR US TO CHANGE THE RULES FOR YOU. WE ARE NOT A PERSONAL SHUTTLE SERVICE, LAUNDRY SERVICE, GEAR TENDERS (OUTSIDE OF GETTING THE GEAR FROM PLACE TO PLACE), SECURITY SERVICE, PRIVATE ROOM ORGANIZERS OR "ON DEMAND" STAFF. PLEASE REMEMBER, WE ARE OFFERING A "FULL VALUE, PLUS" EVENT FOR \$99 (OR LESS) A DAY, NOT A \$300-500 A DAY BACKROADS TOUR.

Getting the most from Odyssey

MAKE YOUR MIND UP TO MAKE THE MOST OF YOUR ODYSSEY EXPERIENCE, AFTER ALL, ODYSSEY IS ONLY 366 DAYS LONG. EXPLORE, SMELL THE SUN FLOWERS, CLIMB TO THAT BETTER VIEW SPOT, KEEP ON RIDING (ESPECIALLY ON THE TOUGHER DAYS), TAKE PLENTY OF PHOTOS, KEEP A LOG, CALL HOME OFTEN, WRITE A FEW POSTCARDS, SHARE THE EXPERIENCE WITH THE ONES YOU LOVE, GET TO KNOW EVERYONE ON THE TREK, EAT A LOT, PARTY AND BE OPEN FOR NEW EXPERIENCES

- IT HELPS IF YOU OCCASIONALLY REMIND YOURSELF OF WHY YOU SIGNED UP FOR ODYSSEY.
- REMAIN FLEXIBLE AND POSITIVE, NO MATTER WHAT HAPPENS. YOUR PMA MIGHT BE CHALLENGED ON THE FIFTH DAY OF HEADWINDS, OR THE THIRD DAY WE ARE STRANDED SOMEWHERE DUE TO FOG, OR BECAUSE YOU ARE ILL, HOMESICK, WHATEVER. KEEP IT ALL IN PERSPECTIVE.
- ALWAYS BE PREPARED FOR MANY NEW CHALLENGES WHEN TRAVELLING, ESPECIALLY TO UNFAMILIAR PLACES. UNCOMFORTABLE SITUATIONS CAN CHALLENGE THE BEST OF US. LOST BAGS (HELL, OUR BAGS HAVE BEEN LOST IN BUENOS AIRES, TWICE IN AUSTRALIA AND ON THE LAST TWO TRIPS BACK FROM EUROPE), JET LAG, AIRLINE FOOD AND CRAMPED SEATS, UNEXPECTED DELAYS, WAITING AROUND, MISSED CONNECTIONS, DIET CHANGES, LATE MEALS, BAD WEATHER, ETC. FOR THE FLEXIBLE, MANY OF THESE CIRCUMSTANCES CAN ACTUALLY BRING NEW STORIES AND FOND MEMORIES. JUST HANG IN THERE AND MAKE THE MOST OF EVERY EXPERIENCE.
- DON'T EXPECT TK&A TO MAKE LIFE BETTER FOR YOU THAN YOU CAN FOR YOURSELF. IT HELPS IF YOU RECOLLECT THAT MOST ANY YEAR OF OUR LIVES IS LIKELY TO BE MIXED, WITH LOTS OF GOOD AND SOME BAD THROWN IN FOR GOOD MEASURE.
- APPRECIATE THE FACT THAT YOU WILL LIKELY NEVER AGAIN HAVE A LARGE BLOCK OF TIME IN YOUR LIFE TO SIMPLY BE A KID AGAIN.
- REMEMBER, YOU ARE ALWAYS FREE TO COME AND GO (AT YOUR OWN EXPENSE) AS OFTEN AND AS MANY TIMES AS YOU WISH DURING ODYSSEY. OF COURSE, WE HOPE YOU WILL REMAIN WITH THE GROUP AND RIDE ALL THE MILES, BUT LEAVING IS A VIABLE OPTION.
- YOU ARE ALWAYS RESPONSIBLE FOR YOUR OWN ACTIONS.
- SIGN-IN AT MIDDAY AND END-OF-DAY AS SOON AS YOU ARRIVE. KEEP US INFORMED WHEN RUNNING BEHIND, LEAVING TREK OR WITH OTHER CONCERNS YOU MAY HAVE. READ THE BOTTOM OF THE DRG AND THE UPDATED WHITE BOARD WHEN YOU ARRIVE AT CAMP EACH DAY.
- BE KIND TO THE STAFF AND APPRECIATE THE WORK THEY ARE DOING. AFTER ALL, THEY DON'T GET THE FUN OF CYCLING AND THE FREEDOM OF THE ROAD YOU HAVE.

Bike challenges

WE RECOGNIZE THAT EVERYONE WAS DISAPPOINTED ABOUT THE DELAY IN GETTING THEIR BIKES. HOPEFULLY, BY THE TIME YOU RECEIVE THIS MEMO, EVERYONE WILL BE ENJOYING THEIR NEW BIKE AND PUTTING IN A FEW HUNDRED MORE BUTT MILES BEFORE OUR EXCITING KICKOFF IN A FEW SHORT WEEKS.

WE MUST HAVE HEARD FROM ABOUT 150 RIDERS ABOUT THEIR BIKES. UNFORTUNATELY, MOST OF YOU HADN'T RECEIVED THEM BY THE MIDDLE OF NOVEMBER. AS PEOPLE BEGAN RECEIVING THEM, A

FEW HAD PARTS MISSING, SOME FOUND THEIR BIKE SHOPS SLOW IN ASSEMBLING AND RELEASING THEIR BIKE, ETC. LAST WEEK, RALEIGH'S ODYSSEY BIKE PROJECT MANAGER RETURNED FROM OVERSEAS AND BEGAN WORKING HARD TO GET EVERY PROBLEM RECTIFIED. THANKFULLY, MOST HAVE BEEN BY NOW. WE HAVE INCLUDED A LETTER FROM MATT VAN ENKEVORT, RALEIGH MANAGER HEADING THE ODYSSEY PROJECT.

A VERY SPECIAL THANKS AND TIP OF THE HAT TO THE VAST MAJORITY OF YOU, WHO, THOUGH FRUSTRATED, MAINTAINED YOUR COOL, EXERCISED PATIENCE AND KEPT THE PROBLEM IN PERSPECTIVE.

Bike brakes

RALEIGH REDESIGNED THE V-BRAKE SYSTEM SO THEY DO NOT NEED THE PULLEY REQUIRED IN EARLIER VERSIONS. PLEASE DON'T MESS WITH THEM.

Water bottle cages

WE ARE WORKING WITH RALEIGH ON THIS OVERSIGHT. WE WILL FURNISH TWO TO EACH OF YOU, PROBABLY IN LOS ANGELES. TK&A WILL NOT REIMBURSE YOU FOR PURCHASING THEM ON YOUR OWN.

Bike modifications-hot issue

PLEASE REMEMBER THAT THE ORIGINAL PURPOSE OF SUPPLYING THE ODYSSEY BIKES WAS (AND IS) TO KEEP YOU ON YOUR BIKES BY AVOIDING DOWNTIME WAITING FOR PARTS. WE NEVER PROMISED A CUSTOM FIT. WE STILL STAND BY THIS PLAN AND WILL NOT BE CHANGING OUR INVENTORY (PEOPLE HAVE ASKED US TO, BUT IT SIMPLY IS NOT GOING TO HAPPEN) TO ACCOMMODATE CHANGES A FEW RIDERS WANT TO MAKE. HERE ARE THE GUIDELINES:

- YOU PUT YOUR OWN SEAT, PEDALS, REAR FLASHER, COMPUTER AND MIRROR ON YOUR BIKE.
- IF YOU HAVE ALREADY MADE OR PLAN TO MAKE ANY CHANGES THAT ALTER THE APPEARANCE OF THE GLOBAL 2000, YOU MAY BE EXCLUDED FROM RIDING IN THE PARADE.
- IF FOR SOME REASON YOU WANT TO CHANGE YOUR TIRES TO A DIFFERENT SIZE OR MODEL, NO PROBLEM. IF THEY HAVE A DIFFERENT LOOK, WAIT UNTIL AFTER THE PARADE. TK&A IS ONLY GOING TO STOCK THREE TIRES SIZES RANGING FROM 700-25 TO 700-34. WE WILL NOT CARRY ANY PERSONAL TIRES FOR INDIVIDUALS. IF YOU WANT A DIFFERENT TIRE SIZE, YOU MUST ARRANGE TO PURCHASE AND CARRY THEM YOURSELF.
- IF YOU DECIDE TO CHANGE THE CRANK LENGTH, THIS SHOULDN'T PRESENT ANY PROBLEMS. IT'S AT YOUR OWN EXPENSE.
- IF YOU FIND THE NEED TO CHANGE THE STEM LENGTH, NO PROBLEM. IT'S ALSO AT YOUR OWN EXPENSE.
- IF YOU DECIDE TO CHANGE THE GEARING, OKAY. ONCE AGAIN, CHANGES WON'T FALL INTO OUR NORMAL MAINTENANCE PROGRAM. WE WILL PERFORM NORMAL ADJUSTMENTS, ETC. FOR YOU, BUT IF YOU REQUIRE EXTRA TIME, WE WILL CHARGE YOU FOR THE EXTRA TIME. YOU WILL ALSO HAVE TO PURCHASE AND CARRY YOUR OWN PARTS (GEARS, CHAINS, DERAILLERS, ETC.). PLEASE KEEP IN MIND, RALEIGH HAS BEEN AROUND A LONG TIME AND THOUGHT CAREFULLY ABOUT THE GEARING ON THE GLOBAL 2000. BOTH RALEIGH AND TK&A FEEL THE 105 GEARING IS THE BEST OVERALL SOLUTION FOR ODYSSEY.
- PLEASE REMEMBER THAT ANY EXTRA WORK YOUR CHANGES REQUIRE OF THE MECHANICAL CREW WILL BE CHARGED ACCORDINGLY.
- IF YOU NEED TO CHANGE HANDLEBARS, CALL OUR OFFICE TO DISCUSS THE OPTIONS AND THE PROCESS YOU MUST GO THROUGH.
- IF YOU WANT TO "PERSONALIZE" YOUR BIKE WITH SPECIAL TAPE, REFLECTORS, ETC. AGAIN, NO PROBLEM. JUST WAIT UNTIL AFTER THE PARADE.
- NO FENDERS OR AEROBARS UNTIL AFTER THE PARADE.
- PLAN TO REMOVE ALL BAGS AND AEROBARS WHEN PREPARING THE BIKES FOR AIR TRAVEL.
- WE EXPECT THE BIKES WILL HAVE TO AGAIN APPEAR UNIFORM FOR JANUARY 1, 2001 TOURNAMENT OF ROSES PARADE.

Odyssey contract

ENCLOSED IS A COPY OF THE FINAL ODYSSEY CONTRACT. PLEASE SIGN AND RETURN BY MAIL TO TK&A BY DEC. 16, 1999. THIS DOCUMENT MUST BE SIGNED IN ORDER TO PARTICIPATE IN ODYSSEY. NO SURPRISES FROM WHAT YOU RECEIVED.

Stages

ENCLOSED IS THE LATEST, SLIGHTLY UPDATED STAGE LIST FOR YOUR PERSONAL USE. THE CHANGES MOSTLY REFLECT SLIGHT DATE AND MILEAGE CHANGES.

Itineraries

ENCLOSED IS THE LATEST COPY OF ODYSSEY'S DAY-TO-DAY ITINERARY. WE HAVE COME A LONG WAY. WE HAVE CONTRACTED WITH FOLKS THROUGHOUT THE WORLD AND ARE NOT ANXIOUS TO MAKE CHANGES FROM HERE, EVEN THOUGH ANYTHING IS POSSIBLE. CENTRAL AMERICA, ASIA AND NEW ZEALAND WILL BE FINALIZED SHORTLY.

WE HAVE INCLUDED THE "FINAL" STAGE ITINERARIES FOR STAGE 8 (FRANCE, UK AND IRELAND), STAGE 9 (SCANDINAVIA & RUSSIA), STAGE 10 (CENTRAL EUROPE) AND STAGE 16/17 (USA-HAWAII AND CALIFORNIA).

Phone cards

WE HIGHLY RECOMMEND GETTING AN AT&T, SPRINT, MCI OR OTHER PHONE CREDIT CARD. THESE TYPE OF CARDS MAKE IT EASY TO KEEP IN CONTACT WITH YOUR FAMILY AND FRIENDS. WE HAVE HAD SUCCESS WITH BOTH AT&T AND MCI. HAVE NOT USED SPRINT IN YEARS, EVEN THOUGH WE ARE SURE IT'S AN EXCELLENT PROGRAM. TK&A WILL NOT BE PASSING ON NON-EMERGENCY PHONE OR E-MAIL MESSAGES, SO PLEASE KEEP IN TOUCH WITH HOME.

Gear lockers

THE SIZE OF THE NEW LOCKERS WILL BE 17"X17"X36" DEEP. AS ANYONE WHO RODE WHEELING WASHINGTON CAN TELL YOU, IT'S PLENTY OF SPACE.

Clothing and equipment list

ENCLOSED ARE TK&A'S GUIDELINES FOR PACKING FOR ODYSSEY. USE YOUR OWN JUDGEMENT, BUT DON'T BRING ANYTHING YOU ABSOLUTELY DON'T NEED. DON'T FORGET TO KEEP YOUR OFFICIAL ODYSSEY CLOTHES WITH YOU SO YOU CAN PARTICIPATE IN SPECIAL EVENTS THAT MIGHT COME UP.

Bikes to LA

WE WILL HAVE THIS INFORMATION FOR YOU IN THE NEXT MEMO. FOR THOSE WHO WISH TO DO THEIR OWN UNBOXING AND PUTTING TOGETHER YOU WILL BE ABLE TO SEND YOUR BIKE TO THE HOTEL (NOT BEFORE DECEMBER 26) - DETAILS NEXT MEMO. FOR THOSE WHO WISH TO HAVE A BIKE SHOP PUT THEIR BIKE TOGETHER WE ARE GETTING THE DETAILS NOW. PLEASE CALL UPS FOR THEIR SHIPPING DETAILS. WE DO NOT HAVE THAT INFORMATION.

Orders

WE WILL SEND OUT YOUR ORDER AS SOON AS WE HAVE THE PRODUCT IN OUR HANDS. SOME OF THE PIECES WE WILL HAND OUT AT REGISTRATION DUE TO THEIR ARRIVAL DATE TO US.

Mail Stops

WATCH FOR NEXT MEMO.

Safe Cycling

LOTS OF IMPORTANT STUFF!! WE KNOW A LOT OF THIS IS PROBABLY PART OF YOUR BICYCLING REGIMEN BUT PLEASE READ THIS SECTION CAREFULLY.

Odyssey helmet cover

IF YOU ARE NOT WEARING OUR OFFICIAL ODYSSEY HELMET, WOULD YOU PLEASE LET US KNOW THIS WEEK (1-800-433-0528, FAX 206.322.4509 OR TIMTKA@AOL.COM) SO WE CAN ORGANIZE HELMET COVERS. YOU WILL RECEIVE THE FIRST ONE AT NO COST, ANY REPLACEMENTS WILL COST \$10 EACH. AS MENTIONED IN PREVIOUS CORRESPONDENCE, THESE ARE VERY IMPORTANT TO THE MANAGEMENT OF ODYSSEY AND HELP MAKE ROAD MANAGEMENT, BORDER CROSSINGS, AIR TRANSPORTATION AND

OTHER ACTIVITIES MUCH EASIER. THESE COVERS MUST BE PROPERLY SECURED TO YOUR HELMETS AND NOT SLICED UP TO "IMPROVE" AIRFLOW.

Helmets

IF YOU ORDERED A HELMET PLEASE CONFIRM THAT YOU HAVE GIVEN US YOUR CREDIT CARD AUTHORIZATION. SOME FOLKS THOUGHT THAT JUST SENDING THE SIZE WOULD BE SUFFICIENT.

Karen-Ann's travel tips

WATCH FOR SOME SAVVY TRAVEL ADVICE FROM KAREN-ANN IN THE NEXT MEMO.

See you....

IN A FEW SHORT WEEKS!

ENCLOSURES:

- FINAL CONTRACT
- DAY-TO-DAY ITINERARY
- WHAT TA BRING
- O2 STAGE DETAILS
- FRANCE, UK & IRELAND, SCANDINAVIA & RUSSIA, CENTRAL EUROPE, AND USA-HAWAII & CALIFORNIA ITINERARIES
- SAFE CYCLING
- RALEIGH LETTER